

@Road Pathway iLM[®]



Efficiently Manage Your Mobile Workforce

The @Road Pathway_{SM} product line provides a mid-range, on-demand Field Force Management (FFM) solution that integrates GPS, wireless and Internet technologies into mobile software applications that help you manage overall mobile workforce performance, reduce costs and maximize customers' satisfaction with your field services.

When customer needs arise, @Road Pathway allows you to quickly locate your mobile workers using an on-screen map, then identify the closest vehicle for dispatch. Use it to protect your workers, vehicles and other assets in the field, or view reports to identify workforce inefficiencies. Its map-based information and reports can be accessed by managers and dispatchers at any time from any web connection.

@Road Pathway iLM—An Effective Solution with In-Vehicle Installation

The iLM (Internet Location Manager) version of @Road Pathway combines the easily installed in-vehicle iLM device with @Road[®] online services to deliver vehicle location information and customized reports to the customer's back office. @Road Pathway iLM provides visibility into the productivity and safety of your mobile workers and also protects your mobile assets by tracking a vehicle if it is misused or stolen.

Through its Vehicle Maintenance feature, @Road Pathway iLM enables field services and operations managers to better plan regular vehicle maintenance, which can help save on fuel and maintenance costs, reduce vehicle downtime and service interruptions, and increase vehicle resale value.

Unparalleled, Uninterrupted Performance

@Road Pathway solutions are highly reliable and available, with dual data centers in widely separated locations. The sophisticated @Road on-demand architecture is designed to support hundreds of thousands of users and millions of transactions, with a high level of security and integrity. @Road Pathway can offer superior national coverage through multiple major wireless carrier networks.

Together with Field Service Management and Field Asset Management offerings, Field Force Management tools like @Road Pathway help complete the array of @Road end-to-end Mobile Resource Management (MRM) solutions.

@Road Pathway iLM

- Provides an effective mid-range Field Force Management solution for improving your mobile workforce productivity
- Delivers highly accurate workforce data through the in-vehicle iLM device, which actively records location information whenever the vehicle is operating
- Helps protect your mobile assets by tracking a vehicle if it is misused or stolen

@Road Pathway iLM Features

Advanced MRM

- View the real-time locations of your mobile workforce
- Track stop times and mileage totals
- Receive alerts on speed, vehicle idle time or landmark proximity
- See traveled paths with automatic 15-minute update rates
- Customize maps and designate landmarks

Flexible Reporting

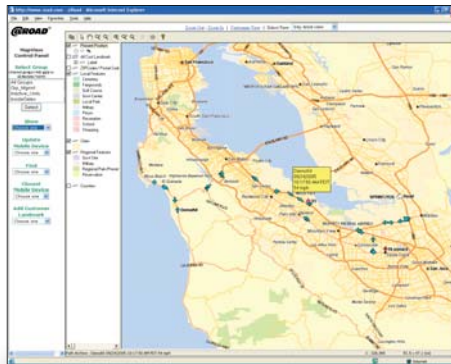
- Generate MRM reports on demand
- Select from an array of standard reports
- Export reports to any standard database or application
- Retrieve stored data for up to 30 days

Easy Administration

- Create workgroups
- Administer iLM devices online from any location
- Monitor vehicle maintenance schedules

Extensive Support

- Benefit from real-time, proactive system monitoring and support
- Receive live online training
- Enjoy 90 days of online, 24x7 technical support and nationwide phone support
- Request service engineer or integration support



@Road MapView

Activity - Detail
 Activity Report from 11/20/09 8:30 AM to 11/15/09 8:30 AM
 (Note: Dates/Time and Stop Duration are rounded off to the nearest minute)
 Mobile Device: 81000000

Field	Value
Total Time	2:08:00 AM
Total Traveled Time	1:58:00 AM
Total Distance (MI)	6.0
Number of Stops	6
Total Stop Time	1:10:00 AM

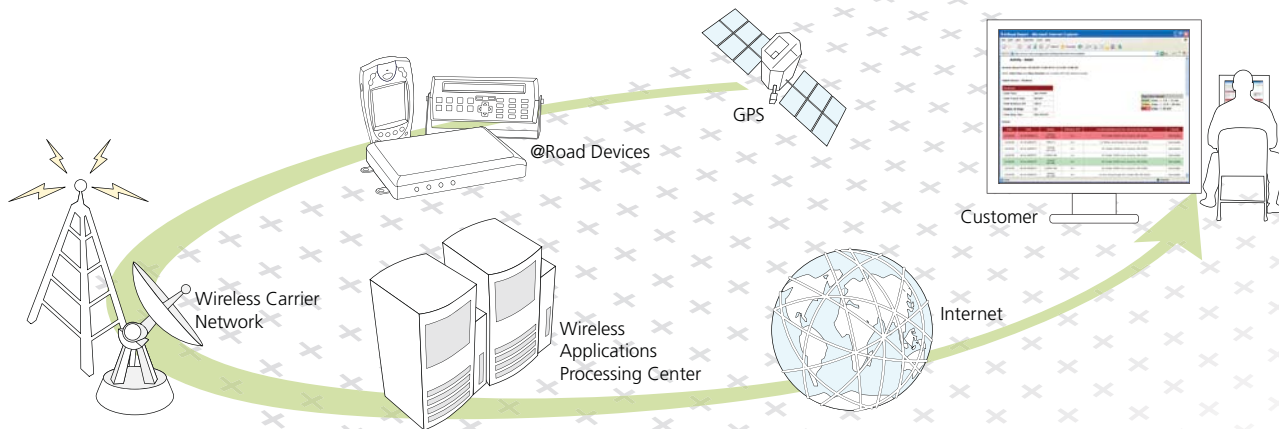
Stop Color Legend

Green	Stop = 0 A - 15 min
Yellow	Stop = 15 A - 45 min
Red	Stop = 45 min - 90 min

Details

Date	Time	Action	Distance (MI)	Location/Address/Time/Event/Type/Name/Tag	Priority
11/20/09	08:30 AM (EST)	Start	0.0	47500 Patriot Blvd/San Jose, CA 94508	Normal
11/20/09	08:30 AM (EST)	Period (20 min)	0.0	4428 N OXF AVE/E 800 St N, Sioux Falls, SD 57124	Normal
11/20/09	08:30 AM (EST)	Stop	0.0	47500 Patriot Blvd/San Jose, CA 94508	Normal
11/20/09	08:30 AM (EST)	Period (20 min)	0.0	47500 Patriot Blvd/San Jose, CA 94508	Normal
11/20/09	08:30 AM (EST)	Period (20 min)	0.0	4428 N OXF AVE/E 800 St N, Sioux Falls, SD 57124	Normal
11/20/09	08:48 AM (EST)	Stop	0.0	47500 Patriot Blvd/San Jose, CA 94508	Normal

@Road Activity Detail Report



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About @Road

@Road, Inc. is a leading global provider of solutions designed to automate the management of mobile resources and to optimize the service delivery process for customers across a variety of industries. @Road delivers Mobile Resource Management (MRM) solutions in three key areas: Field Force Management, Field Service Management and Field Asset Management.

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